

Account reactivation notice

Please be informed that ASNB accounts that have been inactive for 2 years or more and have a zero balance will be permanently closed starting 15 January 2026.

To keep your account active, please perform one of the following transactions before 14 January 2026:

- Update your account's personal information.
- Add an investment (for accounts with a zero balance).

These steps can be completed easily through any ASNB service channel. If no transaction is recorded within the stated period, your account will be closed automatically.

If you have any further enquiries, please contact the ASNB Customer Service Centre at 03-7730 8899 or email asnbcare@asnb.com.my.

ASNB Channels

 ASNB Branch  ASNB Agents  myASNB  Kiosk

asnb.com.my